

## OMCNS.GENLAB.POL.1039 Scope of Service, OMCNS

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Organization OMC Northshore

#### Author

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#### Approval and Periodic Review Signatures

Type	Description	Date	Version	Performed By	Notes
Periodic review	Lab Medical Director	6/18/2020	2.0	<i>Sharon K. Tomberlin, M.D.</i> Sharon Tomberlin, M.D.	
Periodic review	Director	6/10/2020	2.0	<i>Steven Guercia, MT (ASCP)</i> Steven Guercia	
Approval	Lab Director	8/13/2018	2.0	<i>Sharon K. Tomberlin, M.D.</i> Sharon Tomberlin, M.D.	
Approval	Director	8/8/2018	2.0	<i>Steven Guercia, MT (ASCP)</i> Steven Guercia	
Approval	Lab Director	11/6/2017	1.0	<i>Blythe E. Bowman, M.D.</i> Blythe Bowman, M.D.	
Approval	Director	11/4/2017	1.0	<i>Steven Guercia, MT (ASCP)</i> Steven Guercia	

#### Version History

Version	Status	Type	Date Added	Date Effective	Date Retired
2.0	Approved and Current	Major revision	8/2/2018	8/13/2018	Indefinite

# Ochsner Medical Center - Northshore

## Scope of Services

### Scope:

Ochsner Medical Center-Northshore operates a full service laboratory in Slidell, Louisiana.

### Provisions of Care:

The role of the laboratory is to collect specimens, perform tests, report results, and to provide scientific and medical consultation. Testing on patient fluids and tissue aids physicians in screening for disease, establishing and confirming diagnoses, and monitoring the course of disease and the patient's response to therapy. The laboratory is to provide accurate test results in an efficient and timely manner.

The scope of testing is comprehensive in order to meet the needs of the patients and physicians. The general service areas are: Anatomical Pathology (Histology & Cytology), Hematology, General Chemistry, Drug Testing, Immunochemistry, Coagulation, Immunology, Urinalysis, Microbiology and Blood Bank.

The Ochsner Medical Center Northshore Laboratory provides services to the Ochsner North Shore facilities. In addition to the Ochsner inpatient facilities, outpatients from Ochsner and non-Ochsner physicians, client accounts, and home health agencies are accepted.

Ochsner Medical Center Northshore Laboratory adheres to the standards and guidelines of certifying and regulating agencies as applicable, including: AABB, CAP, The Joint Commission, FDA, and CMS. The laboratory also adheres to the laws and codes of the federal government and the State of Louisiana. The aspects of patient care are monitored and evaluated through participation in the system, inter-, and intra-departmental performance improvement activities.

The professional staff is evaluated for competency and test systems are verified through proficiency testing and quality control mechanisms. The laboratory staff is provided with numerous professional and technical publications, as well as access to workshops, seminars, and professional conferences to keep current with new instrumentation, technology, and methodology to improve the quality, efficiency and cost effectiveness of patient care. All patients will be treated with respect, consideration, and confidentiality.

The laboratory staffing consists of both clinical and non-clinical staff. A core staffing level has been established and approved by the Laboratory Medical Director, and the Laboratory Director. Adjustments, both increases and decreases, are based on volume and acuity of the laboratory's activities.

**Ochsner Medical Center Northshore Laboratory**  
**100 Medical Center Dr.**  
**Slidell, LA 70461**

This is a full service laboratory that is staffed and operational 24-hours a day, seven days a week including inpatient phlebotomy services. Stat and routine testing is available in all laboratory clinical diagnostic areas including: Chemistry, Hematology, Coagulation, Urinalysis, Microbiology, Serology, Blood Bank and Anatomic Pathology. Outpatient phlebotomy services are provided in the Out-Patient Diagnostic Center of the facility between the hours of 6:30 am and 8:00 pm, Monday through Friday. On Saturday, phlebotomy services are provided in the Out-Patient Diagnostic Center of the facility between the hours of 6:30 am and 4:00 pm. Pathology services are available Monday through Friday, 8:00 am to 5:00 pm. An on-call Ochsner pathologist is available 24/7 for frozen sections.